



Karastan

Care and Cleaning Guide

Carpet Stain Removal (For carpets made of wool or wool blends, please skip to page 3.)

Most household spills can be easily removed from carpet by following this guide. **Treatment of the affected area should begin immediately upon discovery** as stain removal becomes more difficult with time.

GENERAL SPOT CLEANING

Follow these guidelines closely for the best results when spot cleaning.

- Use a spoon, dull knife or a carpet cleaning key to remove as much solid material as possible.
- Always work from the outside of the stain to the center to prevent spreading, especially with large stains.
- Blot up liquid spills with a white towel or paper towel, never a colored cloth.
- Try to remove remaining stain with warm water only.
- If stain cannot be removed with warm water extraction or a clean, warm, wet cloth, use Mohawk FloorCare Essentials™ Carpet Spot Remover and Cleaning Kit and follow the directions given. Call 1-800-266-4295 for a FloorCare Essentials retailer near you.
- If FloorCare Essentials products are not available, follow the recommended procedures below.

STUBBORN STAIN REMOVAL

- Locate the source of the stain on one of the lists below.
- Follow the procedures as recommended for the stain.
- Do not use any cleaner with a pH of 10 or higher.
- Before using, always test cleaners on a small, non-visible area for any discoloration of the fibers.
- Abnormally large or excessive stains may require hot water extraction method. Professional cleaning is recommended.
- If stain returns – a condition known as “wicking” – simply repeat stain removal procedures, paying special attention to blotting and removal of all moisture.

If these processes do not correct the problem, or if you have a stain emergency, contact the Scotchgard Service Center at 1-800-433-3296 for further assistance.

MOST COMMON WATER-BASED STAINS

For these stains, start with Procedure A. If stain remains, complete Procedures B and C.



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Alcohol	Felt-tip marker	Milk
Baby formula	Food stains (general)	Soft drinks
Beer	Fruit juice	Soil spots
Blood	Fruit punch	Syrup
Candy	Furniture polish (water-based)	Tomato juice
Catsup	Grape juice	Vomit
Chocolate milk	Graphite	Water colors
Clay	Ice cream	Watermelon
Cola	Jelly	Whiskey
Cologne	Latex paint	Wine
Cranberry juice	Liquor	

SPECIAL WATER-BASED STAINS

For these stains, start with Procedure A. If stain remains, complete Procedure C. Omit Procedure B.

Coffee
Tea
Urine

GREASY, OIL-BASED STAINS

For these stains, use Goo Gone®. Follow directions on package, then complete Procedures A, B, and C.

Butter	Grease (black)	Oil paint
Chocolate	Gum*	Ointment
Cooking oil	Hand cream	Peanut butter
Cosmetics	Ink	Rouge
Crayon	Lipstick	Salad dressing
Furniture dye	Margarine	Spaghetti
Furniture polish (oil-based)	Mascara	Varnish
Glue*	Mayonnaise	Wax*
Gravy	Nail polish	
	Oil	

**Freeze and remove solid materials before using cleaning fluid.*



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PROCEDURE A

FOR WATER-BASED, SPECIAL WATER-BASED AND GREASY OIL-BASED STAINS

- Mix a solution of 1/4 teaspoon clear hand dishwashing detergent with 1 cup water and stir gently.
- Apply detergent solution directly to a white cloth. Dampen the carpet fibers in the stained area with the cloth. Avoid saturating the carpet.
- Wipe gently. Turn cloth frequently.
- Never rub, scrub or use a brush. This may damage carpet fibers. If necessary, use your fingertips to work the solution to the base of the stain. Do not over-saturate carpet; use small amounts of solution and blot frequently.
- Wet the stained carpet fibers with clear, lukewarm water to rinse.
- Cover the spot with an absorbent white towel or paper towel and apply pressure to blot.
- Repeat the rinsing and blotting procedures until you are sure all traces of the detergent have been removed.
- If the stain is gone, place an absorbent white towel or paper towel over the area cleaned, and weigh towels down with a heavy colorfast object, such as a weighted plastic wastebasket.
- Change towels or paper towels until carpet dries.
- If stain remains, perform Procedure B. For coffee, tea or urine, skip Procedure B and perform Procedure C.

PROCEDURE B

- Do NOT use Procedure B on coffee, tea or urine stains.
- Mix 2 tablespoons non-bleaching, non-sudsing household ammonia with 1 cup lukewarm water.
- Apply ammonia solution, rinse and blot as outlined in Procedure A.
- Do not dry with paper towels. Follow Procedure C to neutralize the ammonia solution.

PROCEDURE C

- Mix 1/2 cup white vinegar with 1 cup lukewarm water.
- Apply vinegar solution, rinse and blot as outlined in Procedure A.
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Wool or Wool Blend Carpet Stain Removal

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GENERAL SPOT CLEANING

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- First, use a spoon, dull knife or a carpet cleaning key to remove as much solid material as possible.
- Always work from the outside of stain to the center to prevent spreading, especially with large stains.
- Blot up liquid spills with a clean white towel or paper towel, absorbent cloth or Absorb-It™. Do not rub.
- Apply spot removal agent only to clean towel or cloth, never directly to the spot. Use small quantities at a time so as not to over-wet carpet. Wipe gently and turn cloth frequently.
- Never rub, scrub or use a brush. This can cause the spot to spread, distort the carpet pile and/or damage carpet fibers. If necessary, use your fingertips to work the solution to the base of the stain. Do not over-saturate carpet; use small amounts of solution and blot frequently.
- Afterwards, blot as dry as possible with a clean, absorbent white towel, then cover with Absorb-It or paper towels and let dry.

SPOT CLEANING AGENTS FOR WOOL OR WOOL BLENDS

Always pre-test any cleaning agent in an inconspicuous place (e.g. in a closet, corner of the room or under a piece of furniture) to ensure that it does not remove color.

DETERGENT SOLUTION

- Mix one teaspoon of clear hand dishwashing liquid or detergent powder (should NOT contain any bleaches or strong alkalies) with one cup warm (not hot) water.
- Apply as described in above steps.
- Rinse well.

WOOLCLEAN SPOT REMOVER

WoolClean Spot Remover, part of the WoolClean Carpet Spot Removal Kit, cleans water-based spills and spots. Use according to directions on package. WoolClean Carpet Spot Removal Kits are available at karastan.com.

ABSORBENT CLEANERS

Host®, Capture®, and Dri-Matic® absorbent powders can be used on wool carpet. They are available from local home centers, independent distributors, carpet retailers, online websites or vacuum dealers.



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ADDITIONAL CLEANING SUGGESTIONS BY MATERIAL CONTENT

Wool (Ashara, Design Concepts, Kismet, Latitudes*, Original Karastan, Shapura, Sovereign, Titanium)

Rotate your rug periodically. Vacuuming is the best way to remove every-day dirt and dust. (Special care should be taken in the fringe area as vacuuming with a beater bar can catch and pull the fringe, causing separation). Professional cleaning recommended.

*Latitudes- Do not pull the design elements. Remove spills immediately. If liquid blot with clean undyed cloth. Hand brush or light vacuum regularly. Keep away from sharp objects and fireplaces. Exposure to direct sunlight may result in color fading. This product is for indoor use only, and avoid using in damp area such as basements, bathrooms, and kitchens. Occasional Professional rug cleaning is recommended with use of screen to avoid shrinkage of product.

SMARTSTRAND (Artisan, Cosmopolitan, Design Concepts, Enigma, Euphoria, Soiree, Tempest, Touchstone)

Area rugs should be spot cleaned with one teaspoon of mild detergent and one teaspoon of white vinegar in a quart of warm water or cleaned professionally. Regular vacuuming helps rugs remain attractive and serviceable.

EVERSTRAND/POLYESTER (Captivating Shag, Crescendo, Elements, Expressions, Meraki, Mosaic, Spice Market)

Area rugs should be spot cleaned with one teaspoon of mild detergent and one teaspoon of white vinegar in a quart of warm water or cleaned professionally. Regular vacuuming helps rugs remain attractive and serviceable.

RAYON/POLYESTER (Tryst)

Spot clean with a solution of mild detergent and water. Blot spills immediately. Regular vacuuming (suction only) is recommended. Use of Fabric protector such as, Vectra is recommended to protect and/or guard it for easy cleaning. Cleaning spray (Folex) is recommended for most heavy stains. Exposure to direct sunlight may result in color fading.

Karastan Rugs does not guarantee these cleaning methods; they are only guidelines.